

COVID-19 DENTAL PATIENT PRECAUTIONS

The team at Dental Centre Maroochydore is committed to provide an ongoing service to all our loyal patients and any new patients that we are able to help during this most difficult of times, within the restrictions in place under our professional guidelines and Australian Government Law. Please be kind and understanding to our staff during these unprecedented times as we continue to put ourselves at risk to help our community.

We are currently advised to cease all non-urgent aerosol generating procedures such as: scale and polish; fillings, crowns and extractions that are unlikely to cause severe infections in the next 6 months; also all routine examinations and preventative visits. If you have a current dental pain, infection or a large cavity that is not currently causing pain - we are more than happy to see you for an examination to assess the need to do treatment now. We are still carrying out urgent and emergency treatments under increased protocols.

Our dental clinic has always adhered to the strictest cross-infection protocols and we have exceptional training and processes in place to keep all our patients and staff safe. We have increased our disinfection of patient areas and bathrooms, alongside maintaining our superb standards of cross-infection control in clinical areas.

If you are attending, please only use toilet facilities if absolutely necessary and do not clean your teeth in the bathrooms. You will be given a strong antibacterial/antiviral mouthrinse prior to your examination or treatment.

Due to the easy spread of COVID-19 especially in asymptomatic or minimally symptomatic carriers, we ask that you take extremely seriously the ever increasing restrictions on social distancing and self-isolation requirements in order to protect our staff and patients from transmission of COVID-19.

YOU MUST NOT ATTEND IF:

- you have been overseas in the last 14 days
- you have been interstate in the last 14 days starting Wednesday 25th March
- you have been in close contact with a confirmed case of COVID-19 in the last 14 days
- you have current or recent fever of 38°C or higher
- you have current or recent cold or flu like symptoms (sore throat, cough, runny nose)
- you have current or recent diarrhoea

PLEASE NOTE: Not only will you potentially save lives by complying with these government laws, but you will also save yourself potential fines of up to \$13,345.

If you fall in this exclusion category and have concerns about a dental problem, please contact us by phone or email and we can arrange a phone consultation with a dentist.

If you are a vulnerable patient (aged over 70 or have comorbidities) please speak to us about the need to attend, and if essential we can arrange for you to be seen at the start of the day.

This advice is current as of 25th March 2020. We will update advice regularly on our website under PATIENT INFORMATION. We will also be providing advice on how to care for your mouth and teeth whilst access to the dentist is reduced, with information on prevention and self-management of common dental problems.

www.dentalcentremaroochydore.com.au/patient-information/