

COVID-19 DENTAL PRECAUTIONS

Stricter restrictions on dental procedures have been eased from 9th May, allowing us to carry out all treatments under increased protocols. The team at Dental Centre Maroochydore is committed to provide an ongoing service within the eased restrictions in place under our professional guidelines and Australian government laws.

Our dental clinic has always adhered to the strictest cross-infection protocols and we have exceptional training and processes in place to keep all our patients and staff safe. We have increased our disinfection of patient areas and bathrooms, alongside maintaining our usual superb standards of cross-infection control in clinical areas. Given the extremely low levels of COVID-19 in our local area and the fact that strict cross infection control is a normal process for us, we feel that we can provide a very safe environment to provide treatment, advice and care for our patients. The easing of restrictions by the government is an endorsement of the excellence of dental clinics in cross infection control.

We would like to ask that only the patient enters the building unless an escort is needed to accompany a child or patient with specific needs. Please use the hand sanitiser available on entry, and rub this thoroughly for 20 seconds. Please only use toilet facilities if absolutely necessary and do not clean your teeth in the bathrooms. You will be given a strong antibacterial/antiviral mouthrinse prior to your examination or treatment.

YOU MUST NOT ATTEND IF:

- you have been overseas in the last 14 days
- you have been interstate in the last 14 days
- you have been in close contact with a confirmed case of COVID-19 in the last 14 days
- you have current or recent fever of 38°C or higher
- you have current or recent cold or flu like symptoms (sore throat, cough, runny nose)
- you have current or recent diarrhoea

If you fall in this exclusion category and have concerns about a dental problem, please contact us by phone and we can arrange a phone consultation with a dentist. We may still be able to assist you and potentially arrange treatment.

This advice is current as of 9th May 2020. We will update advice regularly on our website.

www.dentalcentremaroochydore.com.au/patient-information/